



Private, Non-Profit Health Center Embraces the Cloud with Microsoft Office 365

Country: United States

Industry: Healthcare

Client Profile

Borrego Health, operating in San Diego and Riverside counties, tailors its programs to meet the health needs of men, women, children, adolescents and senior citizens in our surrounding communities.

Business Situation

Borrego was on Exchange 2010 for their email server and quickly approaching end of support on their Cisco IronPort email and web security gateway that protected them from spam for their 1100+ mailboxes. They needed to decide to upgrade to Exchange 2013 along with a new email security service or to go in the cloud with Office 365 and Exchange Online. The need for security and reliability are of the utmost importance.

Solution

The company switched to Microsoft Office 365 to give its staff security and reliability for their critical email platform with globally redundant servers, anti-malware and anti-spam filtering to protect mailboxes and data loss prevention capabilities.

Benefits to Borrego Health

- Lower IT support costs
- Data center footprint reduction
- Greater security to safeguard data

Microsoft Office 365

The new Office provides anywhere access to your familiar Office applications—plus email, calendar, video conferencing, and your most current documents—on almost any device, from PCs to smartphones to tablets.

Business Needs & Solutions

Borrego Community Health Foundation operates into the evenings and on most weekends to provide access to many of the services they provide. This leaves little time available for downtime and maintenance issues typical IT solutions provide.

As Borrego Health approached their end-of-support for Cisco IronPort, their spam filtering solution, they needed a better, more integrated and efficient solution. Additionally, they were running Exchange 2010 for their email server, which was also approaching end-of-support. This was solved by doing an Office 365 Cutover Migration from their existing Exchange Server 2010 deployment. Now that the company uses Office 365, it has a reliable messaging infrastructure and comprehensive calendaring capabilities that has safeguarded their email infrastructure, helping it transition into a more connected, nimble business.

"By switching to Office 365, we've increased security, redundancy, and decreased data center cost and maintenance. With a globally redundant email platform, a team of security experts monitoring Exchange Online around the clock, we are able to work on any number of other projects."

*Jose Pastrana, Systems Administrator
Borrego Medical*

About Borrego Health

San Diego and Riverside, California-based Borrego Community Health Foundation (BCHF) is a private, non-profit 501(c)(3) Federally Qualified Health Center operating in San Diego and Riverside counties. BCHF tailors primary and preventive health programs to meet the health needs of men, women, children, adolescents and senior citizens in our surrounding communities, and those at risk of developing serious diseases such as diabetes. Without these and similar programs, many of the residents in this isolated desert region would have difficulty obtaining professional medical care.

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